

## Accessibility Guide for Archery Legends

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### Welcome

Our visitor attraction is across the road from the Great Central Railway Station, Great Central Road, Loughborough, where we've been inspiring visitors to become their very own archery legend!

Whether you take part in our Archery Legends Experience, Outlaw Families Experience or come down for a birthday party, we guarantee a sensational experience.

We are fully accessible for wheelchair users and can cater for anyone with other specific access requirements.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - Reception Area
  - Unisex Accessible Toilet
  - Archery Ranges
  - Archers Chill Out Area
  - Archers Rest Cafe
  - Axe Throwing Range

### Hearing

- All staff have disability awareness training.

### Visual

- Glass doors and full-height windows have contrast markings.
- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.
- We have visual aids for archers.

### General

- We have a complimentary ticket policy for personal assistants.
- All staff have disability awareness training.

## Getting here

Unit 2, Great Central Trading Park  
Great Central Road  
Loughborough  
LE11 1RW

### Travel by public transport

- You can get to Archery Legends by bus or train.
- The nearest bus stop is on Leicester Road (Grammar School). The bus stop is 0.3 miles / 0.5 km from Archery Legends.
- The nearest train station is Loughborough Station . The train station is 0.6 miles / 1.0 km from Archery Legends.

### Travel by taxi

- You can get a taxi with Uber or Sam's Taxis by calling 07954370748 or 01509 415246. The taxi company has wheelchair accessible vehicles.
- Accessible taxis should be booked in advance. To access the attraction please ask to be dropped off at our front entrance.

## Parking

- We have 2 disabled parking bays.
- The surface from the on-road parking area and car park to the entrance of the attraction is a mix of gravel and cement.
- The lighting in our car park is bright.



Opposite Archery Legends Car Park

## Arrival

### Main entrance

- The main entrance has level access.
- The door is mm wide.
- The main door is two double wood doors kept open by a door stop, followed by a section of fake grass turf.
- The walkway to the reception desk is made of stone and small cobbles.



View of our main entrance from the street



Entrance lobby

## Getting around inside

### Visual Impairment - General Information

- We have mostly open doorways and contrast markings on all other doors, contrast markings on all full-height windows and high colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.



The gangway with low lighting



Lift

- We have no lifts. We are a ground floor venue only.



Ticket/ information desk

### Ticketing area

- From the main entrance to the desk, there is level access.
- The desk has no low section and is all chest height.
- There is bench seating available in this area. The area is well lit by an LED light as well as fairy lights and general spot lights. There is a complimentary ticket policy for carers; this excludes anything from the Tuck Shop. We have no hearing loop un



reception desk



walkway to reception desk

### Things to See and Do

- We have a complimentary ticket policy for personal assistants.

### Main Entrance:

- From the main entrance to the main range area, there is level access.
- The ground is cobbled-stone, but friendly for wheelchair users. There are seats and benches all around the range.
- Some of the LED lights are quite bright.

### Party / Conference Room:

- From the main entrance to this area, there is level access. There are seats.
- The Party / Conference Room has a wide-screen TV for birthday party graphics / meetings. Customers have the choice of conference seating inside the room, or a selection of benches or seats.



seats in party room

### Dragon Range

- From the main entrance to this area, there is level access for wheelchair users. There are seats.
- There is space for one wheelchair and two chairs in this room. The room is well lit.



Interior of The Blender Sample room

### Main Ranges

- From the main entrance to this area, there is level access.
- This large space has LED lights and is well lit. We have benches here and there is space for wheelchairs. The flooring in this area is stone.



Main ranges

### Archers Rest Cafe:

- From the main entrance to this area, there is level access. The counter area is shoulder height.
- This area is dimly lit.



Archers Rest Cafe

### Public toilet

#### Unisex Accessible Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the unisex public toilet, there is level access. The toilet door wide enough for a motorized wheelchair.
- There are horizontal grab rails located to the right and left of the toilet. There are baby changing facilities within this toilet.
- There are two other public toilets on the same level – a gents and a ladies.



Accessible Public Toilet with baby changing facilities



Accessible unisex toilet with handrails.

## Place to eat and drink

### Archer's Rest Picnic Area

- To get to a table, we have a ramp or one step.
- The route through the dining area is wide enough for a motorized wheelchair.
- We do have background music.
- The tables are bench style booths, we also have high stools and barrels.
- We have gluten free cakes (celiacs).
- The nearest accessible toilet is located beside the main entrance to the range.



Archer's Rest Picnic Area



Archer's Rest Picnic Area

## Customer care support

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- In the case of an evacuation, all customers inside the venue will be led to safety by a member of the team or by a member of the fire brigade.

### Customer care support

- All staff have disability awareness training.

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Guide last updated: 12 October 2019